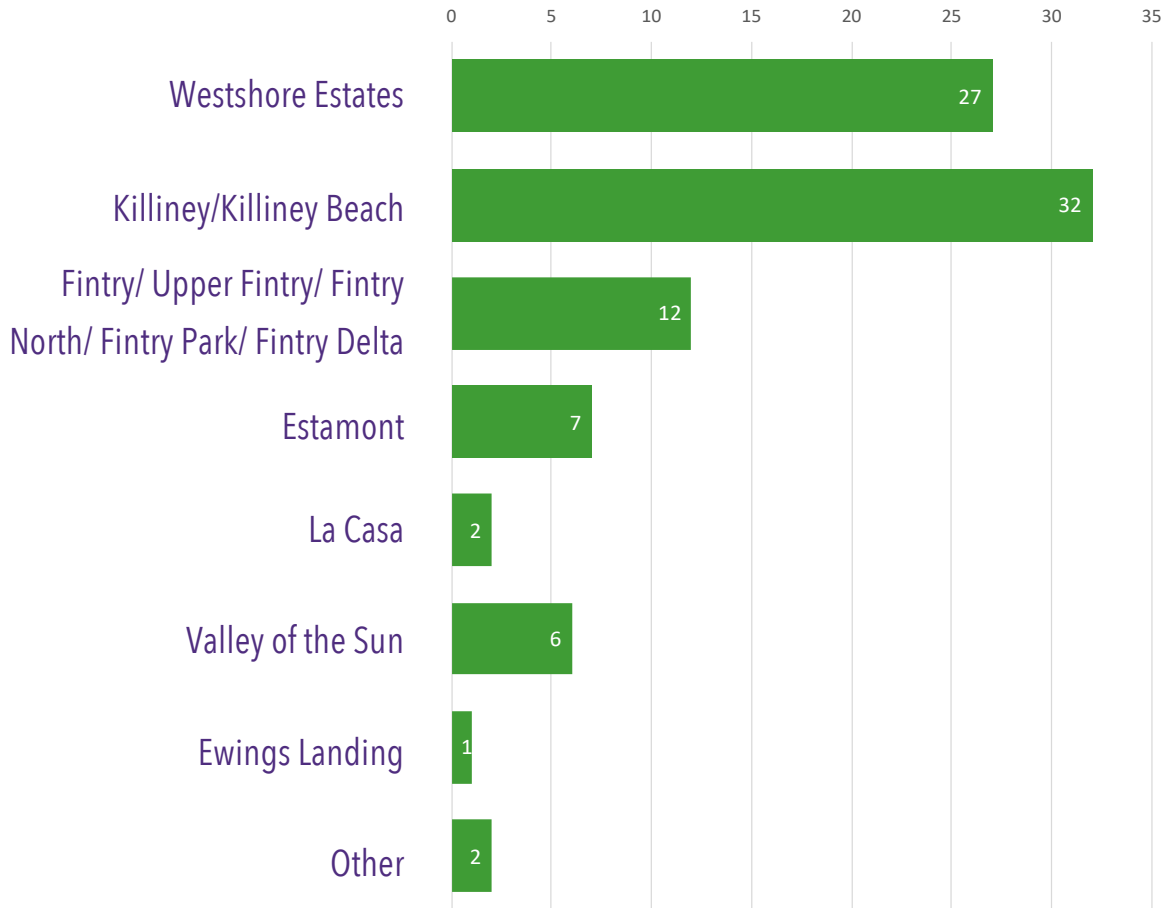
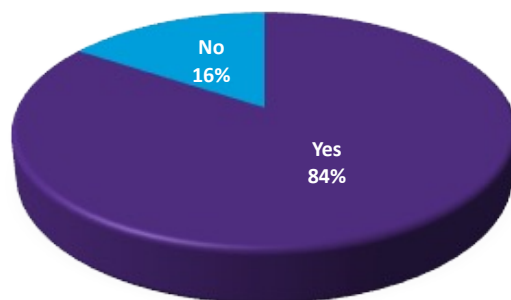


1. Do you live or own property in the North Westside area (purple on the map above)? (88 responses, 88 yes)

2. Which area below best describes where you live or own property? (89 responses)



3. Have you reviewed information on this study website (yoursay.rdco.com)? (89 responses)

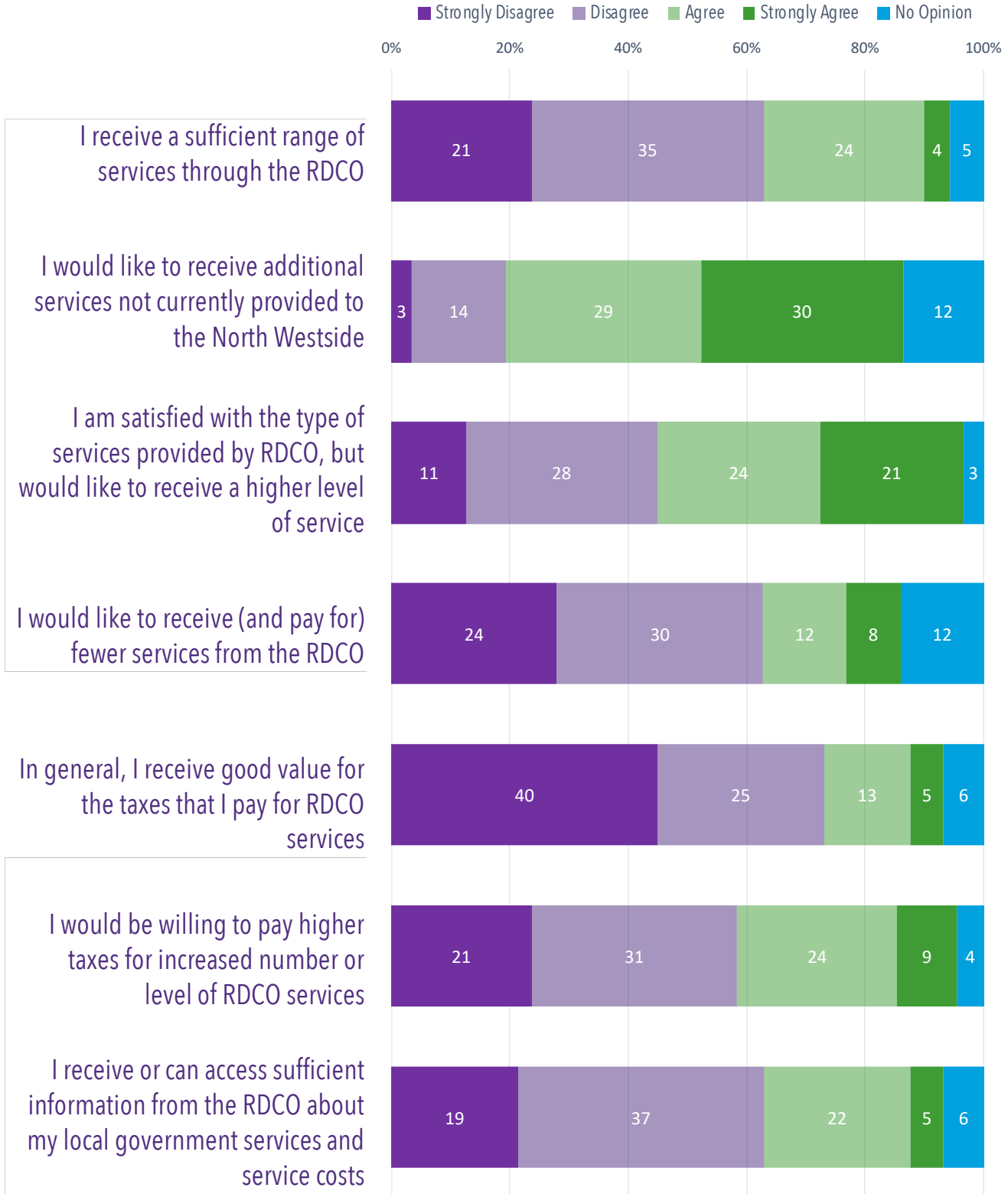


4. Please indicate whether you attended any of the North Westside Services and Governance Study Open Houses. Select all that apply. (30 responses)

- June 8: 9
- June 13: 13
- June 22: 14

** Note that the July 7 Open House was added after the survey was printed*

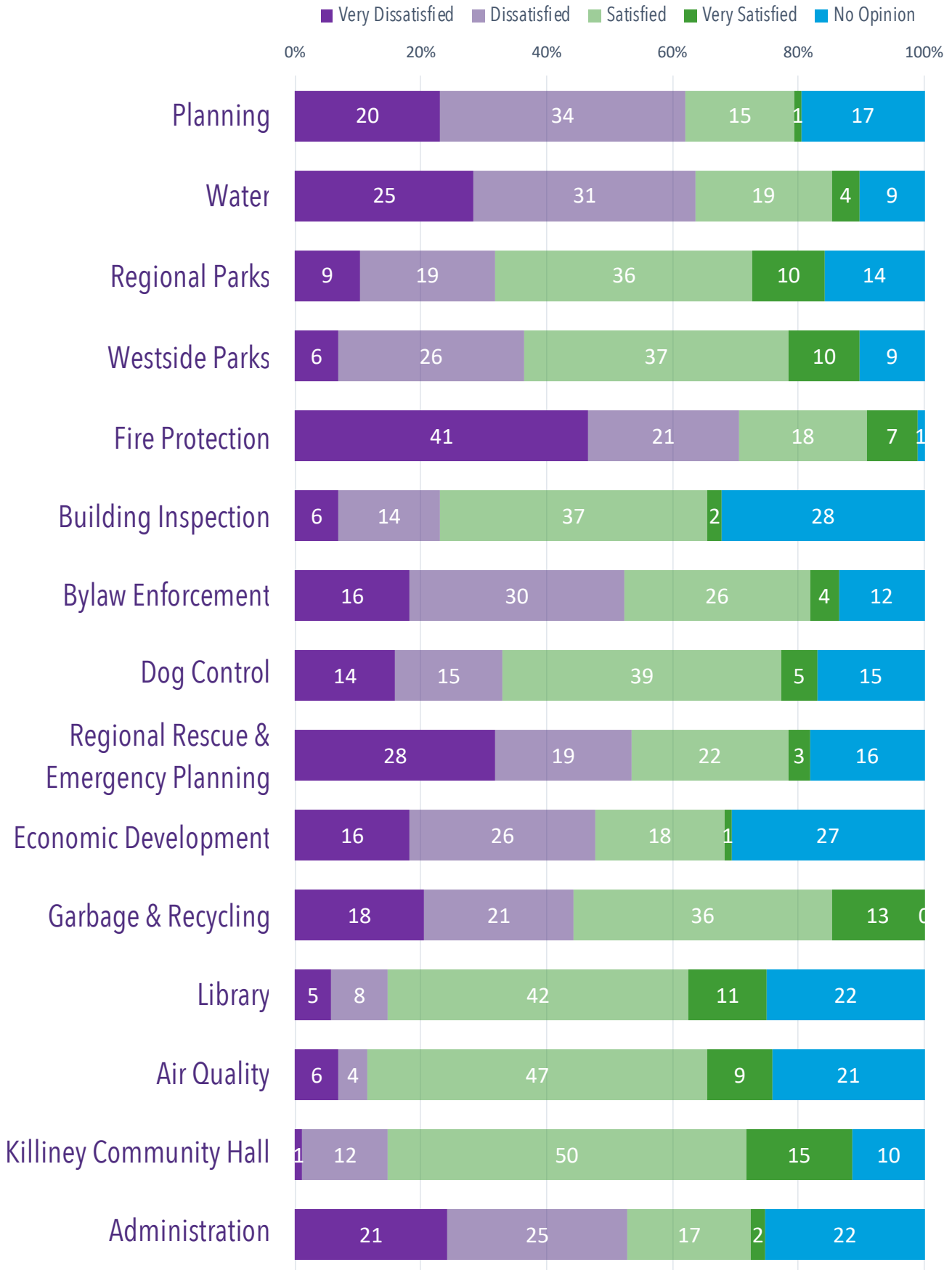
5. Please rate your level of agreement with the following statements regarding RDCO services and value for services. *Note that the chart shows the proportion (percentage) of responses, but the value shown in the chart is the number of responses that selected that rating.*



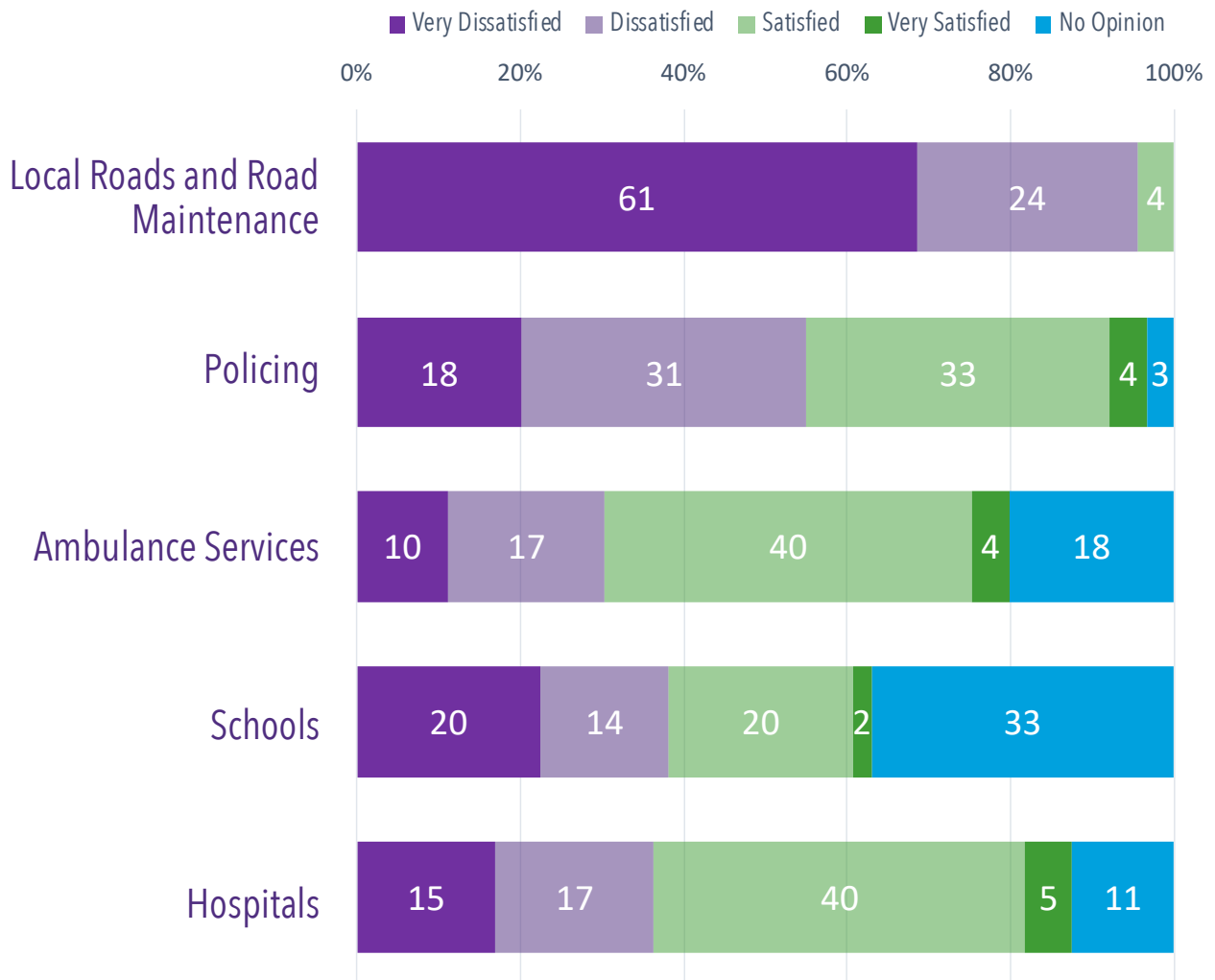
6. Please rate your level of agreement with the following statements regarding RDCO governance and decision-making.



7. The following is a list of services provided to North Westside by the RDCO. Please indicate how satisfied you are with the individual services provided. (88 responses)



8. The following is a list of services provided to North Westside by the Province. Please indicate how satisfied you are with the individual services provided. (89 responses)



9. Please identify any services not currently provided to your community that you would like to receive. (Note that personal information or references were removed from responses)

- Road maintenance and repair.
- Garbage and recycling pickup
- Police presence on Westside Road south
- A small school and a medical facility would be great
- Upgrade of local roads, better upkeep of Westside Road
- Garbage pick up
- RDCO works fine with some modifications. The idea of a separate municipality won't work because we don't have the tax base.
- Walkways with no stair way up a 400 foot embankment that is a potential liability for the Highways between Killarney and Hodges. Resident on Killarney parking truck in middle of walkway and growing a 30 foot tree that needs to be removed. Road are crumbling and no highway expenditure on Roads in our community. We also need schools to send our kids to

Open House Feedback Form Response Summary

in the Vernon area 25 minutes away rather than send them down a deadly road in the winter, for 2 hours a day to get to schools in Kelowna

- None, I personally like it how it is.
- Bus route, school, bike/skate parks, more stores/gas/shopping.
- Improved recycling location, school, increased policing and bylaw, dog control
- Snow removal / ice management seems inconsistent and lacking at times.
- Greater police presence to enforce speed limits and dangerous driving on Westside Road.
- Affordable transportation of a shuttle bus/van, and a ferry service. A public dock put back at the Fintry Delta for a ferry system to connect the main cities along the Okanagan.
- Electricity to all residents/lots & grants for solar panel, water turbines, steam turbines or wind turbine systems
- Faster repairs or maintenance of roads. Improved snow removal on small roads.
- Better and more up to date equipment for our firefighters
- Bigger budget for fire department
- Fire prevention action, grants & permits (permission to remove dead fall and brush from around the perimeter of our neighbourhoods like Westshore Estates did a few years ago.
- Medical or Paramedic center in Fintry or Killiney area
- Preschool, daycare, elementary, middle & high school in central location (Upper Fintry, North Fintry or Valley of the Sun location is in the middle of Westside Rd so it would seem logical to put them there.)
- Local recycling processing plant with locals working there. Not just collecting recyclables and shipping it off elsewhere.
- Reduced taxes for commercial lots to promote economic growth. I would like to see a second local community building (other than Killiney Hall) which would also be a school, library, hall, wellness centre, gym and gathering facility in the Fintry Delta, in Valley of the Sun, in Upper or North Fintry.
- Funding/grants/bursaries for arts, education, safety classes/training & community facilities or programs.
- Paved roads in upper fintry, garbage pickup, better water supply in case of forest fires!
- Please start taking fire prevention seriously, I lost my home last year in the fire!
- Proper fire protection including water supply infrastructure and equipment and staffing for chief positions.
- Fire safety
- I would like our community to have measured in place to support wildfire fighting efforts, especially considering last years catastrophic damage.
- Who is in charge of our local fire halls? There are no Fire Chiefs.
- Do we have a plan for water distribution to fight the fires?
- Last years attempts failed miserably due to no generators.
- Why wait so long to evacuate people when the air quality exceeded toxic levels? We all breathed that air in for weeks...I'm wondering which cancer I'll be so lucky to receive because of it.
- Paved Roads, Garbage Collection, Highway Maintenance on plowing snow and potholes, Rezoning for Commercial business
- Back up generator that is hooked up for the water system.
- Garbage and recycling pickup
- Properly run and staffed fire halls
- Properly maintained roads
- Child care services, schools in area, public transport
- Fire station staffing and support, we are in a fire zone now
- bus service

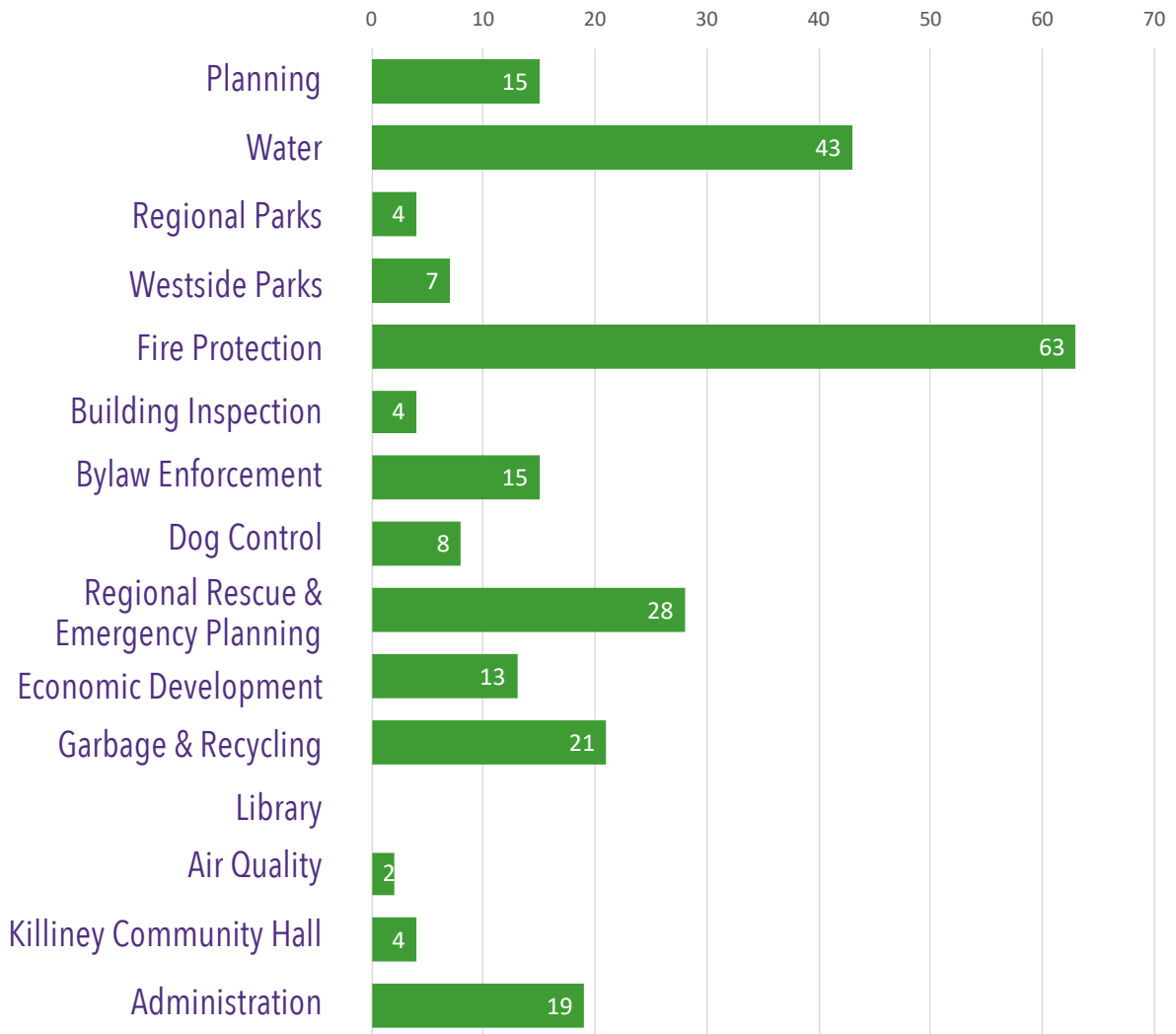
Open House Feedback Form Response Summary

- We need a plan for fire season. We need chiefs in our fire halls. We need more of a plan for the community when a disaster happens.
- Fire protection and services.
- The Killiney Beach Community Hall, Fire Dept. and Library are in a location that is not easily accessed and is quite hidden from the Fintry community at large. Community policing and/or ambulance service would be a welcome addition. There are many rumours and fear based chatter about the fact that the North Westside volunteer fire department is not adequate to handle structure fires or other emergency response. I would support paying more taxes for services like these and upgrades to systems and structures that provide safety for the community.
- extended days and hours of operation for the North Westside Rd Transfer Station (by Pin Cushion Mtn) Community composting bin or alternative option. Public Transportation
- Fire department that can actually be effective putting a fire out! Closest house to the fire boat didn't get a squirt!!!!
- Garage curb side pick up
- Daycare
- Schooling for local kids it's ridiculous to ship kids on buses all over the place.
- Inconsistent road maintenance and bylaw enforcement
- Dog control
- Snow removal
- Health care centre, but not a hospital
- Composting at the NW transfer station where composting material can be collected and compost soil can be purchased.
- I would like to ensure that our water and fire systems are supported and prioritized. Lack of a fire chief and unreasonable water levy fees are of concern.
- Although my daughter is all grown up and I do not have more children, I feel that it would be fair for families along the Westside to have schools for their children and a larger community building in a central location which would house a larger library, schools, police station, post office, community hall, etc. I would like to see a local police/safety team that is local and teaches people about safety. A bus, electric train, ferry or van system is needed, there is no public transit for myself or others that don't drive. Local recycling factory would be good, such as a plant to plastic chipping and melting, paper shredding, and processing other materials which could provide jobs to locals. Door to door collection is another service I would like. Also I would like to see all neighbors have electricity provided by our government and our government to put in the power poles, transformers and/or underground lines. Plus I want to see more work for flooding control and fire prevention.
- Garbage and recycling pick up. Permanent Power Backup for permanent water supply to homes and fire hydrants. Fire prevention sprinklers permanently installed to protect my home and property.
- Schools, public transportation to Vernon or Kelowna, Larger second community hall, medical clinic, police station, solar powered lights at the mailboxes, walking overpass at La Casa, daycare/preschool/afterschool kids programs, bear/cougar/animal safety classes, self defense/street smarts/safety/no hitchhiking classes, fire prevention/removal of dead fall/bigger safety fire barrier around all neighbourhoods/upgrading of fire hydrant pressure/better equipment for fire department, post office, strip mall or large community building around VOS or Estamont with health services/library/school, ways to lower taxes and community work bee group to help seniors/people with disabilities to keep properties looking good, local mental health clinic/workers in a local clinic , door to door recycling/garbage pick up , local recycling facility
- I would like the roads repaired and paved properly, I would like better garbage and recycling hours access or local pick up

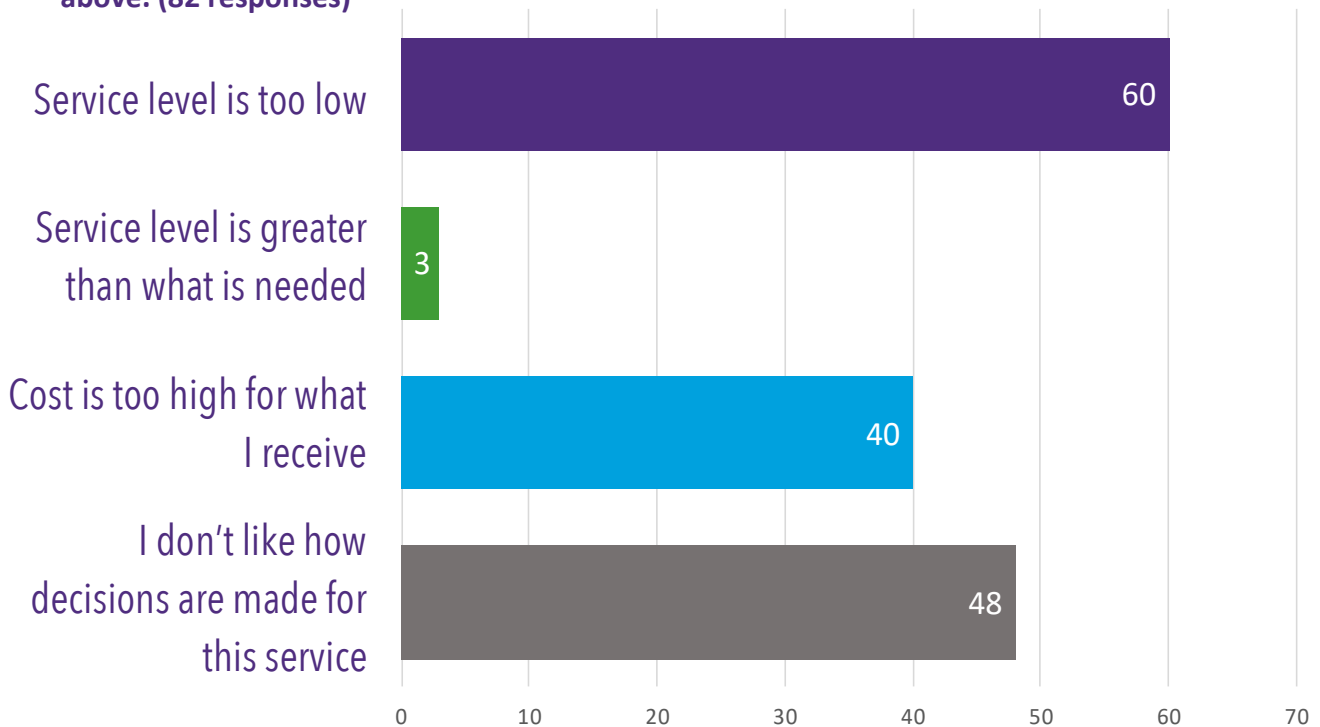
Open House Feedback Form Response Summary

- Fire services support- generators for water systems.
- Citizens bus service/local schools/local post office to Vernon (I realize these may not be RDCO services)
- Hospitals: Vernon jubilee.
- Ambulance services: quite a wait in an emergency.
- Could we have an ambulance bay locally to respond more efficiently in an emergency?

10. From the list of service categories below, please mark up to three (3) boxes representing the three services with which you have the greatest concerns. (89 responses)



11. Please share any additional detail on why you selected the services in the question above. (82 responses)



12. If you indicated "other" in the question above, or if the options in the question above do not adequately capture your concerns, please provide additional information regarding your concerns. (Note that personal information or references were removed from responses)

- We pay for structural protection and received NO protection at all during the Wildfires of 2021 (many ring doorbell videos can prove this). We have gone through numerous fire chiefs in the past few years that have had no experience/qualifications for that position.
- Requests for costs on community projects go ignored and then invoiced when we request through FOI.
- High administrative costs.
- Perhaps we should change the boundaries of RDCO so it just includes Westside (from Westshores to the Res at West Kelowna)
- There is no option for "other" in the question above.
- Why do we have RDCO controlling our fire rescue on the west side. They have failed miserably and keep hiring Vancouver retirees who have no knowledge of the area, where people start campfires, and no wildfire and backcountry experience. For water systems, we have union employees travelling 3 hours, 3 times a week from Peachland to maintain our water system when we should be using local contractors. Why did we not have power backup for our water system long before the fire last year....bad planning....no priority for the North Westside. Overhead costs are ridiculous for our small community and RDCO staff cannot and do not reasonably respond to our small community needs when their focus needs to be on the 98% of the RDCO population based in Kelowna, Lake Country and West Kelowna.
- all the westside parks are now way too crowded...fintry now truly is for non westside people with all the campsites...
- Believe it is time due to increased traffic on the Westside Road that there is highway improvement on the area between West Kelowna and La Casa. Too many near and actual

Open House Feedback Form Response Summary

accidents caused by an outdated and poorly designed road. How many people need to be involved in an accident or die before there is change?

- I see that there is little say in what we want as a community. Often our voices are not heard and not understood because the administrators and decision makers at the RDCO do not live in our area thus do not understand the high importance of our needs.
- Things such as keeping our taxes lower by hiring staff on Westside Road to check on the water quality, having individual masks for firefighters, and being pro-active about fire prevention.
- Fire prevention and safety (protection against windstorms, falling trees, heatwaves, etc) is priority and locals are willing to do the work to keep it as top priority and are not looking for it just to be hired out to someone else but often the RDCO or provincial government will say no and offer bureaucratic barriers. Seniors and locals that pick up dead fall are told there is a small number of permits issued to clear dead trees. Locals that will do the work to clear areas were told to stop and not issued permits after applying. Our government should be a system to support locals and listen to us. I like the elected system of the RDNO and how every 2500 residents can elect one representative.
- Another example of another need in our area is the high efficiency of a wood burning stove /furnace or a well insulated house is important thus the bylaws about smoke should not even be a focus.
- The people making the laws and enforcing the bylaws are so out of touch with this community because they don't live out here. If they understood how challenging it is to live with increasing taxes, battles against the weather, and how different it is to live out here, then their decisions/opinions would be very different.
- It concerns me that the administration takes such high pay. Their incomes make the RDCO so top heavy that there is less money for the actual services."
- Road maintenance
- RDCO would not come to a meeting of the property owners at Killiney Beach when asked. When the water meters were put in we were told we would only be billed for the amount of water we used. The volume one has to use is way too high before you get the lower rate. When the beach area was given to the Region all we gained was a portable bathroom and to the disgrace, public use. Parking has never been improved. The beach area has never been improved. As property owners we can't find a place to park at the beach because it is now a public park open to everyone. Boats and boat trailers are brought in as it is a free launch area to everyone but there is very little space for them thus causing parking problems. It is never policed.
- Extremely concerned about the lack of commitment to fire services in our community. After last summer's debacle it should be obvious that we need generators hooked up, a fire chief who is well trained in forest fire management, and the fire boat performing as it was designed to do.
- We need more action being taken for the community
- Q.10- All are of concern; All can be offered in a more practical and cost effective way;
- Killiney beach is losing parking and use area due to excessive sign posts, rock along ditch is dangerous for elderly to walk on when parking. no parking signs at end of turn around have made beach access less and less. It has worked for 30 yrs and now we are not allowed
- What upgrades are being planned for Westside Rd and when will they occur?
- Either need expanded hours at the North Westside Transfer station or expanded facility. Bins fill quickly (fast growing area) and is often so congested traffic can't move smoothly.
- It is becoming treacherous to launch your boat at Killiney Beach. Swimmers and sunbathers on the dock have little respect for how heavy boats are and how dangerous propellers are.
- barking and at large and no control whatsoever
- Maintain the roads better!

Open House Feedback Form Response Summary

- Concern with water - I am very happy with the water in Westshore, however the system in Killiney / Estamont has been awful since the fires. I am very concerned that we will be forced to pay a huge amount for future water/ filtration systems.
- We are paying taxes to RDCO but our actual services are being provided by communities outside the area where our taxes are being revived yet our water fees and fire protection fees have drastically increased.
- I am most concerned about fire protection. I am extremely concerned that there is still not back up generators for the water system relating to fire protection. Also very concerned there is still no leader for our fire department.
- When I explained my issues to the RDCO, the staff and administration do not understand because they do not have the same circumstances and perspective. They don't understand my challenges and give me solutions that don't work because they don't see the weather issues, the snow removal issues, transportation, wildlife & financial issues. They think that just making a bylaw and giving out a fine is going to solve the problems. When a bear rips through my house and makes a mess, it takes time to clean. Giving me a shiny pamphlet after evacuating me doesn't give me real help.
- There needs to be more building inspectors hired with the amount of new buildings. The workload is too much for the current inspector and it's not fair that he has so much work piled onto his plate. There isn't enough time for him to do a good quality inspection and it makes more sense to have a local office or a government office out here with the travel time and price of gas/vehicle maintenance. There's been way too many mistakes made by the building inspection department due to overload of work and with the fires/new builds, there should be more inspectors and a restructuring of the building process. Making the website more detailed and clear about the building process would make it easier too.
- I feel it's to start garbage removal and recycling door to door. Hire a few local guys, get a truck and cut the administration's wages.
- Cost of water levy- Water levy fees and supporting fire services.
- We need a fire chief badly. Please!
- RDCO does not seem to think the communities of the northwest side are important enough to allocate funds for our funds. Our areas are not maintained like others in the RDCO. I.e. roads, fire service.
- Other: local roads and road maintenance. Lack of summer repair and snow removal.
- Administration: In the early stages of the White Rock Lake Fire the communications by RDCO to residents were terrible. The OKIB communications on their website were up to date, informative and concise. As a result we had to rely on OKIB for information regarding fire status. (Please remember we were not even close to OKIB land yet they provided the best information.) While the RDCO did eventually establish a communication plan on their website it was too little too late.
- Communications by our District Representative during the WRLF were not available either.
- Overall communications by the RDCO and our District Representative were substandard.

13. Please share any ideas or suggestions you have regarding how your service or governance issues or concerns could be resolved. (Note that personal information or references were removed from responses)

- I believe our communities are more aligned with the electoral areas within the RDNO and we should investigate what that would look like.
- Let's get a Fire Chief for heaven's sake. The volunteer firefighters are demoralized by the lack of leadership.
- none at this time....
- As our population increases, perhaps we should have two Directors.

Open House Feedback Form Response Summary

- we need an electoral governance committee to represent North Westside 2) we need to be aligned with the communities we do business with, attend hospitals at, participate in recreation and community....that being Vernon and Armstrong 3) we need to move our boundary to have the North Westside merged with NORD to participate with other small agricultural communities with similar interests and needs. Also, within NORD, the representation and votes are widely disbursed with Vernon being the largest area having only 4 representatives at the table. We cannot blend the current cultural differences that exist between a small rural community and growing metropolitan area like Kelowna that has its own set of needs and interests.
- Highway improvement and greater law enforcement on Westside Road.
- I would prefer to see 3 huge changes to resolve issues:
 - a new unincorporated community started in the Fintry area which would include Nahun, La Casa, Valley of the Sun and up to North Fintry.
 - a new incorporated area started in Killiney/Westshore Estates or for that area to join the RDNO.
 - and a move of the RDCO boundary to south of Nahun.
- I believe this to be a multifaceted approach which would give smaller communities more voice and power. The current system with the RDCO feels like there is no accountability and very little collaboration with our current director.
- If each area had at least 16 leaders/staff/directors and each of a different personality (Myers Briggs) type then our leadership would see many different perspectives on issues and find many solutions.
- For services such as a large community building for a school and multiple uses in Fintry, Upper Fintry, North Fintry or Valley of the Sun, I suggest to implement large grants or set up municipal bonds after Fintry is their own unincorporated area. As most businesses can not afford to build a large building, it would be good for there to be grants or funding for a self-sustaining building such as ones around the world designed by Harold Haynes or Michael Reynolds which would have compostable toilet systems, grey water collection, walls of rammed earth, solar heat collection systems and lower cost maintenance.
- I like how the RDNO structures their services so that communities can vote on a service or not and opt out of paying for services that they don't want or need. I don't see us needing a large theatre such as the one in Vernon so it's great that we could opt out of paying for it on our taxes.
- Accountability for the lack of fire protection provided to Estamont during last years fire.
- We can't get our voices heard as part of RDCO which is entirely dominated by Kelowna.
- Involve the residents by receiving their feedback. You asked above if I'd attended any of the meetings, yet I had no idea meetings were being held.
- Improve your communication to residents. We deserve better.
- Especially with a 48% assessment increase this year...ludicrous!!
- We don't need a gazillion more services that will break our banks, we need effective and value added services that we have in place today to work as designed and expected.
- I know it's hard to please everyone, and there are competing priorities, but I'm really certain that fire fighting this season is top of kind for everyone.
- Still waiting for the mental health support from going through those experiences last year...it was beyond traumatic.
- Public consultation
- RDCO should listen to our representatives, who are speaking on our behalf. More surveys should be taken from the ratepayers before decisions are made. The rural area will never get their way because of the number of votes in the urban area. We need a much bigger waste disposal area as Westside is growing larger every year. We often get told to we are

Open House Feedback Form Response Summary

limited as to what we can bring to the transfer station as the dumpsters don't get emptied frequently. Accurate information is very seldom communicated to us.

- Be prepared for fire season - staff
- Please note above regarding fire services.
- Complaints regarding foreshore intrusion should be followed up
- Properties obstructing beach access should be fined and have obstruction removed
- RDCO has not provided enough post fire information regarding dangers of ash contamination and burnt tree removal
- We need our own govern.
- If we could actually have fire chiefs for our area
- Our roads are full of potholes and we have no Fire Chiefs or protection when the power goes out.
- Prioritizing resident safety and allocating funds to acquire the necessary support for services.
- A change to a different regional district that better understands our community and needs.
- Move from RDCO to NORD
- A local person should be cleaning playground washrooms instead of driving out from Kelowna.
- The provincial government needs to be aware and recognise the diminishing condition of Westside Rd due to the increase of vehicles including large heavy transport and logging trucks. A petition should be implemented requesting for financial funding to update Westside Rd.
- water services are run like a small fiefdom - seemingly serving the highly paid office staff more than end users. For example, when I complained about being charged double and triple the standard water rate I was ignored for months despite follow ups then after a few years of follow ups was told it would be presented to the board. After over two years I was told I would have to continue paying as much as 4 times the regular water rates to water a garden and orchard. My property is zoned RU4 and allows for animals and crops but there are zero allowances for any water use. When I started the venture there was no fee for water use - in past years my water bill has been over \$5000. I can't continue and will move to somewhere that encourages rather than kills small, local food production. I feel ripped off and taken advantage of
- Do not raise water rates and put in a water plant that costs money for no reason
- Make up your mind, we pay taxes to Kelowna but majority of people that live on Westside use and go to Vernon. Taxes should be Vernon not Kelowna
- We should get away from Kelowna and West Kelowna, their community visions are not aligned with ours. I believe being part of RDNO would be better for our North Westside communities.
- Elaborate on bylaws related to property use, noise, etc.
- Let the Director for the area help make decisions
- There needs to be more proactive actions towards fire protection and road safety.
- More local input and decision making!
- I do not believe the North Westside is considered enough when making decisions. Our needs are significantly different from those of Kelowna and the NWS should be better represented. Kelowna has too much voting power. However, I do not think the NWS should be independent with its own governing body.
- Move our district and taxes to the area that is providing our services. Roads, hospital, ambulance and policing are being provided from the north but the south is collecting our tax money and can not even provide us with a fire chief or maintain our roads. I do appreciate the waste transfer station but other services are questionable.
- I want to see a government that is there just for safety. Things like fire protection, education, clean water, good roads that are cleared and paved all lead back to safety as the

Open House Feedback Form Response Summary

goal. I don't need their slow procedures of emailing this person and that person when the water line was frozen to my house. I needed the government staff to be able to book their staff to come out and look at it or fix it. Instead so much time was wasted with finding the right department and emails back and forth too many times. I want to see repair people or government staff be in our neighborhood and not have some person sent from town. What a waste of gas and resources. The RDCO has gotten too top heavy and take too much money for administration who are not doing much for me anyways. I want to see a more effective way in dealing with people with mental health issues. Why have a system that is punitive? Being proactive is more effective than sending out fines and reacting to the complainers. If someone would of had developed door to door garbage removal system then my garbage wouldn't of accumulated. Most of the bylaws don't work.

- How about RDCO directors educate themselves on the needs of our rural communities before making decisions that affect us negatively. Would these directors make the same decisions if they all lived here?
- The air quality program is a joke. To send me and neighbours a water moisture meter with batteries that was probably over \$60 is a ridiculous waste of money. If they really want to improve air quality, then give a free no interest loan for people to get heat pump/air conditioning units, power poles, geothermal heat, solar panels and wind generators. Many people can't afford to heat their homes with electricity or propane which would be over \$2000 a year for an average sized home. We have area that don't even have power since the cost of hook-up is too high and BC Hydro wants cash up front.
- And it's outrageous the increasing crime, increase of littering/garbage dumped in the bush and battles over easements. Houses/mailboxes/cars/properties are broken into, cars/trucks/quads being stolen, murders/missing women, easements blocked, barb wires and hidden wires put across the back trails, bag of garbage/tires/crap dumped all over. More jobs and work is needed, especially for the youth
- Easements are needed for the fire department and ambulances so seeing people putting blockades up is crazy. Which brings up how there needs to be a different plan for people with mental health issues. There's too many loopholes and excuses from RCMP, Interior Health, RDCO who keep sending the responsibility/issue to another department.
- And somethings do not work. The RDCO's system is not working: like with sending bylaw out and fining people with the unsightly premises tickets. They should find out what's happening and why. Seniors and people who are sick in the hospital can't get to cleaning their yard and can't mow their lawns are getting fines. well instead of only responding to complaints, it makes more sense to stop accepting complaints and be proactive. A local person to check in on people and talk to them to see what's happening will fix the problem before it starts. Seniors struggling to walk after illnesses and with old age are not going to get their yard looking better with more letters and fines. One lady paid 3 fines and still couldn't get her yard mowed. The punishment system isn't effective. Her yard was finally weed wacked after a couple neighbours volunteered to help her. The 7 months of complaints and fines just made it worse.
- Maybe it's time to have security cameras at the entrance of our neighbourhoods and have them become gated communities? Not sure how to fix all of these problems but maybe brainstorming with neighbours we will find new solutions.
- The RDCO admin/decision makers are too far away to understand our needs. We need our road by La Casa improved. We need more pullouts at the side of the road. We need high fences and animal overpasses to keep the wildlife safe. We need more grassroots programs and less money taken up by administration. They are out of touch because they don't understand the needs of our community. We don't need them to give themselves a raise. We don't need more bylaws and rules. We need people working in the area to talk to each other and work together with each other. We need them to balance budgets, lower the cost

Open House Feedback Form Response Summary

of taxes and make things more efficient to cost less. We need a local government and local services out here. Not just one director, we need a team of 12 to 17 staff . Teams of 2 people per department. 6 to 7 departments (education, roads/transport, fire/safety, policing, etc) and a few people to be trained in every department so that if anyone gets sick, there can be substitute staff.

- let's try being unincorporated or joining the RDNO.
- I believe we would be better served from the N.O.R.D.
- most of or provincial service already come from the north so it would make sense to have NORD look after the others. We would see more connection and involvement from the north
- I feel if we joined NORD we would be in line with the concerns of the smaller communications and possibly have a voice.
- I would like to know that our local representative has some authority over how our tax dollars are being spent.
- Involve the citizens with a fire chief selection.
- Allowing more input from the northwest side area. Most suggestions are not allowed to go forward. They are voted down without letting our representation fight for our needs.
- We need to have evacuation guidelines in place before emergencies occur. It was too haphazard this last time with power outage and neighbours trying to alert neighbours.
- Emergency and education catchments are too far away. Fire protection decisions should be made by local officials or people in similar environmental situations. Water costs are way out of reach.
- It seems that a lot of people are getting paid to talk around things and not take the bull by the horns and get action happening RE: roads!!!
- We attended the July Open House (which isn't listed above) and in our view our District Representative seems more focused on the past in terms of providing history on various matters as opposed to proactively and collaboratively dealing with current issues. It appears as if interactions between our District Representative and RDCO are at an impasse. It seems as if the development of a non-adversarial and collaborative approach by our District Representative would go a long way to address issues as they arise.
- While the mention of establishing a local committee was made at the Open House, we are concerned that a local fiefdom will arise representing the interests of a few over the majority of the residents.
- We are generally happy with the services provided by the RDCO, however, if we were to have an issue we would go directly to the RDCO and assist to work out a solution.
- While Westside Road is a provincial responsibility, the RDCO and our District Representative need to do a much better job of lobbying and working with the Provincial Government and our local MLA to increase the level of current road maintenance and secure long term road improvements.

14. Please add any other comments you have regarding the study. (Note that personal information or references were removed from responses)

- I have been an active resident for 25 years and believe our director spends way too much money and alienates any one who has a contrary opinion
- Policing of bylaw enforcement can definitely benefit our area. EG. if I drive on the asphalt road I should not be scratching my truck from over grown trees. There is a large willow on Killarney Way and there is a whole property on Killarney Place/Killarney Way that has over grown trees the whole length of their property. This also hinders the snow plow when we do get them as they do not even go to the edge of the road.

Open House Feedback Form Response Summary

- keep us better informed...self governance was supposed to be the directive and now not without any word the director or the committee
- Thank you for giving us the opportunity to provide input. Hoping that all is considered and accumulative feedback is shared back and action taken.
- I'm very thankful for the opportunity to speak up. I have talked to a number of neighbours and a few wise individuals have stated: There needs to be a clear understanding of our options. Currently, many people are not getting their needs met or heard. We can open our minds to move towards a better future when our eyes are also open to seeing what we can do. 6 options that my neighbours presented were:
 - to be a new, separate incorporated area (i.e. if we started a township of Fintry)
 - to be a new, separate unincorporated area (i.e. such as the settlement of Falkland)
 - to join the RDNO
 - to join with one of the Native Reserves
 - to join West Kelowna
 - to stay with the RDCO but to get a change in the number of elected directors we get and to have a change in their system.
- I do not know the pros and cons of each choice but I do see that my neighbours and I are not getting the services and things that we need with the current system at the RDCO.
- For example, an elderly lady who fell ill and in the hospital so she could not mow her lawn or trim her weeds, instead of having the government/RDCO ask her how they could help her, they just gave her 2 fines for having an unsightly yard. This has happened to 2 other people in the area and the fines have not helped the situation. When someone is in the hospital and not even able to get out then no amount of fines is going to change the length of the grass & weeds. She needed help with her yardwork and needed help/support from the community not fines while she was in the hospital. So if there were locals governing, there would be more understanding of people's individual situations.
- We need a smaller local government where locals make the decisions.
- If our directors and all of our staff lived in Westside Road, wages could be lowered, more of the budget could go back into our communities, bylaws would be more relevant, and more locals would get their needs met. Carbon footprints would actually be lower since RDCO trucks wouldn't need to come from Kelowna out here. Instead of just saying that we'd be making a positive impact in the environment, we actually could do it.
- I would like to hear more neighbours to speak out on the pros and cons of each direction that we could take as a community then see a website on it so that we can do a vote on which direction to take.
- I believe the number of houses lost last year in the fire could have been reduced by proper planning and fire suppression efforts in the community
- Maybe a once a month feedback form rather than only when it's deemed absolutely necessary.
- More hot air and lip service it seems and not enough real action
- Is there any chance for us to see the compiled results of this survey in a summarized form? What good will filling out this survey do if very little action is taken on our suggestions?
- Take the community's input and actually take action.
- Good to see this happen
- This questionnaire is far from adequate in researching the needs and responses of the communities it is purporting to analyze.
- Well organized
- Another option is to extend public transportation to these areas.
- That Kelowna can veto with their 7 votes on the board is like being bullied by your abuser!
- Raise the speed limit from highway 97 to killnary beach to 80 km/h and hour

Open House Feedback Form Response Summary

- The roads are always in horrible condition. From potholes to not clearing snow until after 10 am. Roads should be cleared of snow before school buses come thru. That's how they use to be taken care of when the Watsons did snow removal.
- it was nice to have the option of watching the open houses on video.
- I only heard about this through a Facebook group, and have now registered with the RDCO website. I am not yet familiar with most of the processes and services, but intend to get more involved. My current primary concerns include fire prevention, road maintenance, noise, and property use... particularly unsightly garbage storage/dumping, multi-year home building projects, and short term rental impact.
- How many more years does this process take ... my god!!!!
- Rdco has ignored north Westside and prioritized Kelowna areas with little regard for fire services etc. Terrible mgmt during fires, little communication. Generator for our water system?!?
- Residents must be given a clear cost analysis and understanding of the ramifications of any proposed changes to the NWS governance and services before voting on such proposals.
- I thank our local committee members for their help with this matter
- This is a very good start and more of these would be helpful because we can combine wisdom and knowledge to make things better.
- Involvement of other RDCO jurisdictions in North Westside service decisions is definitely a concern, especially when it comes to lack of concern for the safety of my livelihood and property. Money should come before safety (eg blocking the Hooking up permanent generators at Killiney for permanent access to water)
- Appreciate this study and the opportunity to speak up
- Our elected representative is doing his best for the concerns of the community but unfortunately the concerns of RDCO are most concerned about Kelowna. We are on the back burner.
- There are large areas of burnt trees near power lines that need to be removed before they fall on to the lines. Also fuel removal prior to next fire season. ASAP!!!
- Would like to see our community better served and financed to suit local needs, but without losing quaint, close knit feeling.
- This study has clearly shown that the establishment of a self-governing Westside Road District faces a number of provincially legislated obstacles. In addition, discussion around joining the RDNO still leaves the same legislated framework in place. Regardless of which Regional District we belong to a key element remains the development of a good working relationship among all parties and a collaborative approach.
- The study itself seemed thorough, however, if a further study is deemed necessary the cost modelling in the 2nd study needs to ensure that realistic costing is utilized. The financials used in the 2nd study must be based on empirical data not wishful thinking.