North Westside Services & Governance Study Feedback Form



Thank you for your interest in the North Westside Services and Governance Study. The Study is an initiative of the Regional District of Central Okanagan (RDCO) and is overseen by a citizen's Committee. The Committee is sharing information on the range of RDCO services provided to North Westside, including how decisions are made, and the cost of those services, through three open houses, and an overview document as well as other background information available on the project website, yoursay.rdco.com. The Committee is also seeking input on residents' interests, issues and concerns regarding services and governance. Please take a moment to answer a few questions and to provide your comments. All feedback will be reviewed by the Committee and summarized for the community.

1. Do you live or own property in the North Westside area (purple area on map)?



- □ Yes □ No
- 2. Which area below best describes where you live or own property?
 - Westshore Estates
 Killiney or Killiney Beach
 Fintry, Upper Fintry, Fintry North, Fintry Park or Fintry Delta
 Estamont
 La Casa
 Caesar's Landing
 Valley of the Sun
 Other
- 🗖 Nahun
- Wainman Cove
- 🗖 Marshbank
- Ewings Landing
- □ Muirallen Estates
- □ Forest House
- □ Aspen Shores
- \square Summersands
- Have you reviewed information on the Study website at <u>yoursay.rdco.com</u>?
 □ Yes
 - 🗆 No
- 4. Please indicate whether you attended any of the North Westside Services & Governance Study Open Houses. Select all that apply.

Wednesday June 8Monday June 13Wednesday June 22

5. Please rate your level of agreement with the following statements regarding RDCO services and value for services.

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No opinion |
|------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------|---------|-------|-------------------|---------------|
| I receive a sufficient range of services through the RDCO | o | О | О | О | 0 | О |
| I would like to receive additional services not currently provided to North Westside | 0 | О | О | О | 0 | О |
| I am satisfied with the type of services provided by RDCO, but would like to receive a higher level of service | О | О | 0 | О | o | o |
| I would like to receive (and pay for) fewer services from RDCO | O | О | О | О | o | О |
| In general, I receive good value for the taxes that I pay to the RDCO | O | О | О | О | 0 | О |
| I would be willing to pay higher taxes for increased number or level of RDCO services | o | О | О | О | 0 | О |
| I receive or can access sufficient information from the RDCO about my local government services and service costs | О | 0 | 0 | 0 | O | О |

6. Please rate your level of agreement with the following statements regarding RDCO governance and decision-making.

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No opinion |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------|---------|-------|-------------------|---------------|
| Our electoral area director has sufficient input into decisions that affect the RDCO services that we receive and pay for | o | 0 | 0 | О | O | О |
| More advisory committees (in addition to the existing advisory Planning, Environmental, Economic and Agricultural commissions) are needed to involve residents in local decisions | O | 0 | 0 | O | o | 0 |
| I would prefer to have decisions made by representatives from our local North Westside communities | o | О | О | О | • | О |
| I am uncomfortable that the City of Kelowna currently has a majority of the membership and the weighted votes on the RDCO Board | O | О | 0 | О | o | О |
| Our local interests are not well-represented or responded to through RDCO decision- making processes | O | О | 0 | О | o | О |
| Our community shares common interests and issues with other jurisdictions in RDCO | o | О | О | О | 0 | О |
| Our community shares common interests with jurisdictions in regions outside RDCO | o | О | О | О | O | О |

7. The following is a list of services provided to North Westside by the RDCO. Please indicate how satisfied you are with the individual services provided.

| Service | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | N/A or No Opinion |
|--------------------------------------|----------------------|--------------|---------|-----------|-------------------|-------------------------|
| Planning | 0 | 0 | 0 | 0 | Ο | Ο |
| Water | Ο | 0 | О | 0 | Ο | Ο |
| Regional Parks | Ο | Ο | О | 0 | Ο | Ο |
| Westside Parks | Ο | 0 | 0 | 0 | О | 0 |
| Fire Protection | 0 | 0 | О | 0 | Ο | Ο |
| Building Inspection | Ο | 0 | 0 | 0 | О | 0 |
| Bylaw Enforcement | Ο | Ο | О | 0 | Ο | Ο |
| Dog Control | Ο | 0 | О | 0 | Ο | Ο |
| Regional Rescue & Emergency Planning | Ο | 0 | 0 | 0 | О | 0 |
| Economic Development | Ο | 0 | 0 | 0 | Ο | О |
| Garbage & Recycling | Ο | Ο | О | 0 | Ο | Ο |
| Library | Ο | 0 | 0 | 0 | О | 0 |
| Air Quality | Ο | О | О | 0 | О | О |
| Killiney Community Hall | Ο | 0 | 0 | 0 | О | О |
| Administration | 0 | 0 | 0 | 0 | Ο | 0 |

8. The following represents a list of services provided to North Westside by the Province. Please indicate how satisfied you are with the individual services provided.

| Service | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | N/A or No Opinion |
|--------------------------------|----------------------|--------------|---------|-----------|-------------------|-------------------------|
| Local Roads & Road Maintenance | 0 | О | О | Ο | Ο | Ο |
| Policing | Ο | О | О | Ο | Ο | Ο |
| Ambulance Services | 0 | О | О | Ο | О | Ο |
| Schools | 0 | О | О | О | О | Ο |
| Hospitals | 0 | 0 | О | Ο | Ο | Ο |

9. Please identify any services not currently provided to your community that you would like to receive.

- 10. From the list of RDCO service categories below, please mark **up to three (3)** boxes representing the three services with which you have the greatest concerns. If you have no service concerns, select "I have no RDCO service concerns" at the bottom of the list.
 - Regional Rescue & Emergency Planning □ Planning □ Water Economic Development □ Garbage & Recycling □ Regional Parks U Westside Parks Okanagan Regional Library □ Fire Protection □ Air Quality □ Killiney Community Hall □ Building Inspection □ Bylaw Enforcement □ Administration □ I have no RDCO service concerns Dog Control
- Please share any additional detail on why you selected the services in the above question. Select all that apply.
 - \square Service level is too low
 - $\hfill\square$ Service level is greater than what is needed
 - □ Cost is too high for what I receive
 - \square I don't like how decisions are made for this service
 - □ Other
- 12. If you indicated "other" in the question above, or if the options in the question above do not adequately capture your concerns, please provide additional information regarding your concerns.

13. Please share any ideas or suggestions you have regarding how your service or governance issues or concerns could be resolved.

14. Other comments.